

	SLUŽBA NITRA, s. r. o., Pražská 33, SK 949 01 Nitra QUALITY POLICY for IATF SMK for 2024 according to IATF 16949	For the period: 2021-2025	List : 1 / 1
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The SLUŽBA NITRA, s. r. o. focuses on its own development and production of components for the automotive and electrotechnical industry. It is a supplier of TIER 1 for the most demanding customers VW GROUP, ŠKODA AUTO, AUDI, GM, FORD, SEAT and for TIER 2 customers APTIV, FUJIKURA, SUMITOMO, KIEKERT, PLASTIC OMNIUM LIGHTING, SMR, FICOMIRRORS, MAGNA, FORVIA and others.

Senior management is constantly reviewing and setting frameworks for creating adequate workplace conditions and for creating the resources necessary for efficient and effective workplace equipment. He claims responsibility for continuous improvement of processes and products in order to seek any savings and productivity increases. Product conformity must be achieved with maximum efficiency and effectiveness.

The priority goal is to meet customer expectations, continuously achieve high product quality, ensure prosperity and future development of the company. Each employee is guided to understand customer requirements and that product quality is paramount for achieving prosperity. We guarantee customers product compliance, documentation, deadlines, ordered volumes, identifiability, safety and environmental acceptability of products and process.

We respect laws and regulations. The company does not operate on the basis of violation of laws and regulations the interests of the interested surroundings such as customers, state organizations, population. It respects specific requirements. It adheres to safety regulations. We pursue a policy of social responsibility and combating illegal phenomena. Workers have the opportunity and duty to respect ethical principles and draw attention to negative phenomena.

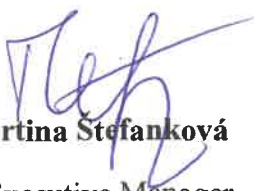
The main risks to the set efficiency and effectiveness targets are high sales fluctuations in the market, interdependence with suppliers in terms of their economic, performance and health problems. This requires constant monitoring and analysis, market acquisition, maximum flexibility in all activities, rapid interventions, replacement of technical and technological equipment, the need to reduce any costs. The most significant risks are rising prices of materials, components and energy. We regularly evaluate the risks that have arisen.

We actively develop cooperation with our customers and suppliers, self-government, social organizations, educational institutions, owners of neighboring buildings in order to create mutually beneficial conditions. We consider building a positive awareness of our company to be a basic principle of our business.

Workers are the most important source of our strength and success. Their qualifications, skills, involvement and satisfaction is a guarantee of the success of the company. The employees of SLUŽBA NITRA, s. r. o. do not agree with any forms of violence in international relations. No one may impose his demands by armed intervention. We commit stakeholders to ethical behaviour. We participate in sustainability processes.

We inform employees about the established quality policy. We derive quality objectives from quality policy. We translate quality objectives into monitored key indicators. We evaluate suitability, set motivating goals and reflect improved goals in the business plan.

In Nitra on 2024-01-15


Mgr. Martina Štefanková

Executive Manager


Ing. Miroslav Fülöp

CEO