

	SLUŽBA NITRA, s. r. o., Pražská 33, SK 949 01 Nitra QUALITY POLICY of EMS for 2024 according to ISO STN 14001	For the period: 2021-2025	List : 1 / 1
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The company SLUŽBA NITRA, s. r. o. focuses on its own development and production of components for the automotive and electrotechnical industry. It is a supplier of TIER 1 for the most demanding customers VW GROUP, ŠKODA AUTO, AUDI, STELLANTIS, FORD, SEAT and for TIER 2 customers APTIV, FUJIKURA, SUMITOMO, KIEKERT, PLASIC OMNIUM LIGHTING, SMR, FICOMIRRORS, MAGNA and others.

The employees of SLUŽBA NITRA, s. r. o. do not agree with any forms of violence in international relations. No one may impose his demands by armed intervention.

The company does not conduct business on the basis of violating laws. From quality policy we derive environmental quality objectives for energy savings and waste reduction. Senior management sets frameworks for creating appropriate workplace conditions so that the goals set are not achieved at the cost of violating laws and regulations. Product conformity must be achieved with maximum efficiency and effectiveness.

We actively develop communication and transfer of information with the interested surroundings – owners, customers, suppliers, self-government, social organizations, educational institutions and owners of neighboring buildings. The company expresses its moral obligation by publishing the "Code of Ethics of Služba Nitra, s. r.o." We are committed to the principles of environmental sustainability and not endangering the environmental interests of the surrounding area.

Senior management is constantly reviewing the risks of its business. We perceive as the main risks high sales fluctuations on the market, interdependence on suppliers in terms of their economic, performance and environmental problems. We constantly monitor the state of environmental requirements of customers, environmental conditions around the company. We transfer environmental safety requirements to suppliers. For the possibility of environmental incidents, we prepare emergency plans with risk assessment. We propose preventive measures and solve internal replacement of technical and technological equipment to prevent contamination of the environment.

We guarantee our customers the prescribed product quality conformity, safety and environmental acceptability of products, processes and related services. Our priority goals are meeting customer expectations, continuously achieving high product quality, ensuring prosperity and future development of the company while respecting the aspects of "Environmental Sustainability. The composition of the product and its protection against environmental incidents must respect the requirements specific requirements of customers.

We transfer customer requirements to suppliers. We oblige suppliers to the same moral behavior in mutual relations by accepting the "Supplier Code of Ethics".

Workers are the most important source of our strength and success. Their knowledge and qualifications are a guarantee of the company's success. Workers have the opportunity and duty to respect the principles of environmental protection and draw attention to negative phenomena. We create conditions for workers and allocate protective equipment so that there is no damage to their health and/or due to insufficient equipment can cause an environmental incident. Workers are allowed to participate in promoting a policy of social responsibility and combating illegal phenomena in the field of the environment.

Senior management claims responsibility for continuous improvement of processes and products in order to reduce their contamination. We translate improved targets into key indicators for energy savings, sustainability of customer requirements for reducing carbon footprint, reducing emissions, reducing raw material consumption, maintaining clean air, protecting and reducing soil consumption and environmental management.

In Nitra on 2024-01-15


Mgr. Martina Štefanková
Executive Manager

Ing. Miroslav Fülöp
CEO